

15. TEN-YEAR LIMITED WARRANTY

The Defender carbon monoxide alarms are manufactured in Canada under stringent ISO 9001 quality management practices. The manufacturer warrants that, for a period of ten years from the date of purchase, this carbon monoxide alarm will be free from defects in material and workmanship, and the factory sealed lithium batteries will power the CO alarm for ten years. The manufacturer, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or re-manufactured product or component.

If the product is no longer available, replacement may be made with a similar product of equal or greater value. This warranty is valid for the original retail or end-user purchaser from the date of initial purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service. Dealers, service centers, or retail stores selling Defender products do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: improper storage, negligent use or misuse of the product, use contrary to the operating instructions, operation in unconditioned space (below 40°F or above 100°F), disassembly, or repair or alteration by anyone other than the manufacturer or an authorized service center. Further, the warranty does not cover acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

The manufacturer shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Warranty Service:

If service is required, do not return the product to your retailer. Contact Customer Service at (800) 253-1529, Monday through Friday, from 7 AM to 4 PM PST. To assist in serving you, please have the model number, date of purchase, and manufacturing date available when calling.

For warranty service, please obtain a Return Authorization (RA) number, deactivate the alarm per the instructions in Section 13, and mail the alarm to our U.S. representative:

Defender Detectors Inc., P.O. Box 60177, Reno, NV 89506

For Warranty Service return to:

To return this product for service, pack carefully in a padded container. Ship prepaid along with your original sales receipt, an explanation of the problem and your return address to:



P.O. Box 60177

Reno, NV 89506

(800) 253-1529

www.defenderdetectors.com